

Report Summary

Social Security Administration Office of the Inspector General

October 2011



Objective

To (1) ensure the Social Security Administration (SSA) received the goods and services for which it contracted; and (2) review the services provided by Lockheed Martin Information Technology Commercial Corporation (LM) and the related costs charged to the SSA, to ensure it adhered to the negotiated contract terms and relevant Federal acquisition regulations.

Background

In November 2004, SSA signed an Agency-wide Support Services Contract with LM. SSA used the contract to supplement existing staff with individuals who had the specialized technical skills to help SSA achieve its strategic goals. The contract supplied SSA with 600 to 800 programmers and information technology specialists.

To view the full report, visit <http://oig.ssa.gov/audits-and-investigations/audit-reports/A-14-10-11004>

The Social Security Administration's Agency-wide Support Services Contract with Lockheed Martin (A-14-10-11004)

Our Findings

Based on our tests, we determined that SSA received the contracted goods and services and was generally satisfied with LM's work. Additionally, the related costs LM charged to SSA generally adhered to the negotiated contract terms and applicable regulations. While we recognize that SSA diligently managed and monitored the contract, we identified a number of areas where the Agency can improve the administrative oversight and monitoring of the contract. Specifically, we found that SSA did not

1. always comply with suitability determination policies and procedures;
2. always comply with its systems' access policies and procedures; or
3. apply Cost Accounting Standards (CAS), as required by the FAR

Our Recommendations

We recommend SSA:

1. Implement controls to ensure all contractor personnel (including subcontractors) receive the appropriate pre-screening and suitability determinations before accessing SSA systems, information, or facilities.
2. Continue performing periodic suitability determinations, as appropriate.
3. Ensure contractor personnel (including subcontractors) receive the appropriate suitability determinations even for individuals previously cleared under another contract.
4. Terminate contractor personnel's (including subcontractors) systems' access timely and in accordance with policies and procedures.
5. Ensure compliance with CAS and include CAS clauses in future contracts, as appropriate.

SSA agreed with our recommendations.