The Social Security Administration’s Vulnerability Management Program
A-14-18-50585

Objective
To determine whether the Social Security Administration (SSA) had effectively addressed known systems vulnerabilities.

Background
In computer security, a vulnerability is a weakness that can be exploited (for example, by an attacker) to perform unauthorized actions in a computer system.

Findings
SSA needs to more effectively address known systems vulnerabilities.

Although timely vulnerability management poses challenges, SSA must overcome these challenges to protect its systems and its ability to serve the public.

Recommendations
SSA agreed with our recommendations.