



Office *of the* Inspector General

SOCIAL SECURITY ADMINISTRATION

# SCAM WARNING

## OIG Impersonation Scheme

### WHAT?

- The Social Security Administration and its Office of the Inspector General have received reports from citizens across the country about receiving phone calls from individuals posing as OIG investigators.
- The caller indicates that there is a warrant for the person's arrest and suggests the person can resolve the warrant by purchasing an iTunes card and providing the card information to the caller.

### WHAT CAN I DO?

- Be cautious of unsolicited phone calls or other communications from people claiming to be from the OIG or other government agencies. Know the source of the communication before providing any information.
- Avoid providing personal information such as your SSN or bank account numbers to unknown persons over the phone or internet unless you are certain of who is receiving it.
- Know that government agencies or other reputable companies will not request that you resolve debts or other payments through purchasing an iTunes card or other gift cards or banking cards.

### HOW TO REPORT?

- If you receive a suspicious call from someone allegedly from the OIG, you may report the call to the OIG:
  - Phone: [1-800-269-0271](tel:1-800-269-0271)
  - Online: <https://oig.ssa.gov/report>
- If you have questions about any communication—email, letter, text or phone call—that claims to be from SSA or the OIG, please contact your local Social Security office.
- You can also call Social Security's toll-free customer service number at 1-800-772-1213, 7 a.m. to 7 p.m., Monday through Friday, to verify call or email legitimacy. Those who are deaf or hard-of-hearing can call Social Security's TTY number at 1-800-325-0778.

For more information: [oig.ssa.gov/newsroom/scam-awareness](https://oig.ssa.gov/newsroom/scam-awareness)