



## **Report Summary**

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Social Security Administration  
Office of the Inspector General

### ***Quick Response Evaluation: Access to Personally Identifiable Information Available in the LexisNexis Total Research System (Limited Distribution) (A-07-09-19059)***

Our objective was to determine whether the Social Security Administration's policies and procedures safeguard personally identifiable information (PII) in LexisNexis from improper use by Agency employees.

Our review found that SSA had not established policies and procedures to adequately safeguard PII available in LexisNexis applications from improper use by its employees. We also found that SSA did not have instructions for terminating employees' LexisNexis access. Further, we found that improvements were needed in SSA's instructions for restricting access to LexisNexis from non-SSA computers.

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