

COMERICA BANK STATEMENT

The following statement is in response to *The Social Security Administration's Oversight of Beneficiaries Who Receive Benefits Under the Direct Express® Debit Card Program, A-04-20-50977*, that was submitted by Comerica Bank on July 25, 2023 pursuant to Pub. L. No. 117- 263, § 5274. The statement does not reflect the findings, conclusions, or opinions of the SSA OIG.

Comerica Bank, as the Financial Agent for the Direct Express Program, will continue to partner and collaborate with the Fiscal Service and SSA to reduce the number of unfinished enrollments and improve the underlying processes.