

The Social Security Administration's Compliance with Congressional Requests and Electronic Message Requirements

A-01-18-50599



August 2017

Office of Audit Report Summary

Objective

To answer six questions related to the Social Security Administration's (SSA) compliance with congressional requests and electronic message requirements.

Background

On June 8, 2017, Senators McCaskill and Carper of the Committee on Homeland Security and Governmental Affairs, requested we answer six questions related to SSA's compliance with congressional requests and electronic message requirements.

To answer these questions, on June 21, 2017, we sent a survey to 186 SSA employees—with a request for a response by June 27, 2017. We reviewed the responses sent by 111 employees (60 percent). We also reviewed SSA's policies and procedures, prior Office of the Inspector General reports, and allegations made to our Hotline.

Results of Review

None of the responders to our survey indicated they delayed or withheld information to Congress or used unauthorized software to automatically delete electronic messages. Also, our review of allegations to our Hotline did not identify any issues. Furthermore, SSA has policies and procedures in place related to responding to congressional requests and capturing and retaining electronic messages in accordance with Federal law.